



# 50 YEAR THERMAL LIMITED WARRANTY

## STYROFOAM™ BRAND EXTRUDED POLYSTYRENE FOAM INSULATION

### THERMAL LIMITED WARRANTY

The Dow Chemical Company hereby warrants to the owner of the building/structure upon which the insulation was installed that, for a period of fifty (50) years, commencing with the date of manufacture printed on the unit label or insulation, that the insulation's actual thermal resistance will not vary by more than ten (10) percent from the minimum R-value identified in ASTM C578 on insulation with a thickness of 1.5 inches or greater.\*\* If the insulation is determined by sampling and tests (conducted as provided below) to not meet warranty value, Dow will deliver to the owner of the building on which the insulation was initially installed a quantity of substantial equivalent product to replace the non-performing insulation or, in the alternative, at Dow's sole discretion, refund to the owner the original purchase price of the non-performing insulation. In no event shall Dow be liable for any other costs or damages, including labor costs. Total Dow expense for the life of this warranty will be limited to the original purchase price of the insulation.

### CONDITIONS/EXCLUSIONS

The following conditions/exclusions apply to this Warranty:

- A. Dow's obligations under this warranty are applicable only to insulation with a thickness of 1.5 inches or greater manufactured by Dow after November 1, 2010 and purchased and installed in the United States.
- B. Insulation must be installed in typical building and construction assemblies (including roofing) in strict accordance with all applicable Dow specifications, recommendations and guidelines that were in effect at the time of such installation.
- C. The building must be owned by the claimant at the time of any warranty claim.

- D. This warranty shall be void if, in Dow's sole judgment, there is damage to the insulation resulting from improper handling and installation, maintenance, intentional or unintentional misuse, negligence, vandalism, theft, fire, hailstorm, excessive UV exposure, cascading roof/floor water, ponding water, immersion in water, non-diffusion open assemblies, or failure or distortion in the walls or foundation of the building/structure, including settling of the building or movement of framing members.
- E. Insulation must be stored prior to installation in accordance with Dow's recommendations. These instructions are available by calling 1-866-583-BLUE (2583).
- F. Dow does not warrant the compatibility of any other products, whether manufactured by Dow or not, including (but not limited to) any roofing membranes or coatings.
- G. Building and/or construction practices unrelated to building materials could greatly affect moisture and the potential for mold formation. No material supplier including Dow can give assurance that mold will not develop in any specific system or product.

### INSULATION SAMPLING/TESTING

All sampling shall be conducted in accordance with sampling procedures prescribed by Dow, and samples of the insulation shall only be taken in the presence of an authorized Dow representative. Testing of insulation samples shall be in accordance with ASTM C518, or the then closest Dow-approved effective equivalent thereof. Insulation samples shall be conditioned to equilibrium prior to testing. All sampling and testing costs (including but not limited to costs of insulation covering removal and replacement) shall be at the owner's sole expense.

Guaranteed 90%  
5R x 90% = 4.5R

\*\*For thickness less than 1.5 inches, other warranties may apply. Please contact your Dow representative for further details.

**CLAIM REQUIREMENTS**

All claims must be initiated within 30 calendar days after owner learns, or reasonably should have learned, of the factual basis for the claim, or the claim is waived. All claims must be initiated by calling 1-866-583-BLUE (2583).

**EXCLUSIONS OF ALL OTHER WARRANTIES / LIMITATIONS**

**THESE WARRANTIES ARE IN LIEU OF ALL OTHER GUARANTEES AND WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. THERE ARE NO WARRANTIES OR GUARANTEES OTHER THAN THOSE SET FORTH IN THIS WARRANTY.**

**DOW DOES NOT ASSUME ANY LIABILITY FOR ANY INCIDENTAL, CONSEQUENTIAL, EXEMPLARY, SPECIAL OR PUNITIVE DAMAGES, INCLUDING (BUT NOT LIMITED TO) INCREMENTAL HEATING, COOLING OR SIMILAR COSTS AND ANY OTHER HARM TO PERSONS OR PROPERTY.**

This warranty may not be changed or modified except in writing, signed by an authorized representative of Dow.

Consumer Purchases - Some states do not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion or limitation of incidental or consequential damages, so certain limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state.



[www.dowbuildingsolutions.com](http://www.dowbuildingsolutions.com)

1-866-583-BLUE [2583]





# LIFETIME LIMITED WARRANTY FOR FOAMULAR® EXTRUDED POLYSTYRENE (XPS) INSULATION

Limitations on the transferability of this warranty are set forth herein.

## Introduction

Thank you for your recent purchase of Owens Corning™ FOAMULAR® Extruded Polystyrene (XPS) Foam Insulation products ("XPS Foam Insulation") manufactured by Owens Corning Foam Insulation, LLC ("Owens Corning").\* We believe we manufacture the highest quality XPS Foam Insulation products and that is why we stand behind them with one of the best warranties in the industry. We have attempted to write this warranty in clear, plain-English terms, including the limitations and restrictions, so you will fully understand the warranty we are making to you. Please note, however, that the terms contained here are subject to change without notice. If anything in this warranty is not clear to you, please call us at 1-800-GET-PINK® or visit our Website at www.foamular.com

\*THIS WARRANTY DOES NOT COVER OWENS CORNING™ FANFOLD INSULATION PRODUCTS, WHICH ARE COVERED UNDER A SEPARATE WARRANTY.

## Who Is Covered

If you live in the United States or Canada and you are the original consumer purchaser (i.e. the homeowner or building owner, not the builder, installer or contractor) or any transferee tracing back to the original consumer purchaser (the "Purchaser") of XPS Foam Insulation, you are entitled to the benefits of this warranty.

## What Is Covered

Owens Corning, subject to the conditions and limitations set forth herein, warrants that its XPS Foam Insulation shall, from the date of installation and for the life of the home or building in which originally installed, when such XPS Foam Insulation shall have been properly installed and when subject to normal and proper use:

- be free from defects in material and/or workmanship that materially affect its performance in the home or building in which originally installed;
- meet performance requirements of ASTM C578 and CAN/ULC-S701; and
- retain at least 90% of its advertised R-value\*\*

Owens Corning's obligations under this warranty will only take effect if the XPS Foam Insulation is installed (including both the original installation and reuse installation) in typical building and construction assemblies in strict accordance with all applicable Owens Corning specifications, recommendations and guidelines that were in effect at the time of such installation. Owens Corning XPS Foam Insulation shall only be placed into an assembly where the moisture transport mechanism is well understood and determined to be acceptable in accordance with accepted engineering analytical practice.

\*\*THIS PART OF THE WARRANTY IS APPLICABLE ONLY TO XPS FOAM INSULATION PRODUCT PRODUCED AFTER JULY 1, 2010.

\*\* R-value means resistance to heat flow. The higher the R-value the greater the insulating power.

## Remedy

If, during the warranty period and because of a covered defect in material or manufacturing, the XPS Foam Insulation is determined by sampling and tests (conducted as provided below) to not meet any of the performance requirements stated above, as Purchaser's sole remedy, Owens Corning will deliver to the Purchaser a quantity of equivalent Owens Corning product to replace the non-performing XPS Foam Insulation product or, at Owens Corning's sole discretion, refund to the Purchaser the original purchase price of the non-performing XPS Foam Insulation product.

OWENS CORNING'S TOTAL LIABILITY/COST HEREUNDER, FOR THE LIFE OF THE WARRANTY, IS LIMITED TO, AND CAPPED AT, THE ORIGINAL PURCHASE PRICE OF THE XPS FOAM INSULATION PRODUCT.

## What Is Not Covered

This warranty does not apply to and Owens Corning shall not be liable for any cause not expressly covered herein. This warranty does not cover any problems with non-defective material caused by conditions or handling beyond our control. Some examples of conditions not covered by this warranty include failures or defects in the XPS Foam Insulation caused by:

- causes beyond normal and proper use including, but not limited to, acts of God, war or terrorism, fire, flood, wind or other weather damage, exposure to chemicals or the environment; or
- failures or distortions in the building structure, or improper installation of neighboring products; or
- failure to install the XPS Foam Insulation strictly in accordance with Owens Corning's published installation instructions for the XPS Foam Insulation product; or
- failure to install in compliance with all applicable **Guaranteed 90% 5R x 90% = 4.5R**
- damage to the XPS Foam Insulation caused by alterations made after completion of installation, including but not limited to structure changes, equipment installation, or other modifications; or
- non-manufacturing defects, including but not limited to improper storage, improper maintenance, neglect, accident, casualty, vandalism or misuse of the XPS Foam Insulation, or any other cause that disturbs or disrupts the XPS Foam Insulation as installed; or
- any costs incurred by you that are not authorized in writing, and in advance, by Owens Corning.

Further, this warranty does not apply to and Owens Corning shall not be liable for the compatibility of any other product (including, but not limited to adhesives or coatings) with the XPS Foam Insulation product.



# LIFETIME LIMITED WARRANTY FOR FOAMULAR® EXTRUDED POLYSTYRENE (XPS) INSULATION

*Limitations on the transferability of this warranty are set forth herein.*

This warranty shall be voided if, in Owens Corning's judgment, either damage or alteration of the Product (without prior Owens Corning written approval) has impaired Product performance.

## Limitations on Coverage

THIS WRITTEN WARRANTY IS YOUR EXCLUSIVE WARRANTY FROM OWENS CORNING AND REPRESENTS THE SOLE REMEDY TO THE PURCHASER OF OWENS CORNING XPS FOAM INSULATION PRODUCTS. OWENS CORNING MAKES NO OTHER REPRESENTATIONS, WARRANTIES OR GUARANTEES OF ANY KIND OTHER THAN THOSE STATED EXPLICITLY HEREIN.

THE WARRANTY PROVIDED IS IN LIEU OF ALL OTHER GUARANTEES AND WARRANTIES EXPRESSED OR IMPLIED. THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED IN DURATION TO THE EXPRESS WARRANTY PROVIDED HEREIN UNLESS A SHORTER PERIOD IS PERMITTED BY LAW.

OWENS CORNING DOES NOT ASSUME AND SPECIFICALLY DISCLAIMS ANY AND ALL LIABILITY FOR ANY INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, PUNITIVE OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LABOR COSTS TO REMOVE AND/OR REPLACE PRODUCT, INCREMENTAL HEATING, COOLING OR SIMILAR COSTS, AND ANY OTHER HARM TO THE BUILDING, ITS CONTENTS OR ITS OCCUPANTS, OR TO ANY OTHER PERSONS OR PROPERTY, WHETHER FOR BREACH OF THIS WARRANTY, NEGLIGENCE, STRICT LIABILITY OR OTHER CLAIMS DERIVED IN TORT, OR FOR ANY OTHER CAUSE.

Some states do not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

## Claims Process

To make a claim under this warranty, you need to do so within thirty (30) days after you discover the problem. Call us at 1-800-GET-PINK® or send us a letter addressed to Owens Corning, Customer Response Center, One Owens Corning Parkway, Toledo, Ohio 43659. Explain the problem and include proof of purchase for the Product and the date it was installed. Shortly after we receive your communication, we will contact you regarding your claim and will walk you through the entire process. To fully evaluate your claim, we may require that testing be done on the product as specified in the Insulation Testing section of this warranty. If you have any questions, write us at the address above, call 1-800-GET-PINK® or visit our Website at [www.foamular.com](http://www.foamular.com).

## Insulation Testing

All sampling shall be conducted in accordance with sampling procedures prescribed by Owens Corning, and samples of the XPS Foam Insulation product shall only be taken in the presence of an authorized Owens Corning representative. Testing shall be conducted in conformance with the testing protocols as defined by ASTM C 578 and CAN/ULC-S701.

## Sampling requirements:

- All sampling and testing costs (including but not limited to costs of insulation covering removal and replacement) shall be at the Purchaser's sole expense.
- The samples selected shall be representative of the XPS Foam Insulation product in question
- A minimum of three samples shall be selected
- The samples shall be two foot square for the full thickness
- The exact location of sampling shall be at the discretion of the home or building owner, or his/her representative
- All sampling shall be done in the presence of an Owens Corning representative
- All testing shall be conducted at a NVLAP accredited lab or equivalent

## Modification of this Limited Lifetime Warranty

This warranty shall not be changed, modified or extended except by written instrument signed by an officer of Owens Corning.

No statement or recommendation made or assistance given by Owens Corning, or its representatives, either oral or in any literature or other documentation, to Purchaser or any other persons in connection with the purchase, use or installation of the XPS Foam Insulation product by or for the Purchaser, shall constitute a waiver by Owens Corning of any provision hereof or affect Owens Corning's liability as defined in this warranty.



**OWENS CORNING FOAM INSULATION, LLC**  
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